

Minutes of PPG Meeting held at Old Henry St Medical Centre on Wednesday 25 January 2023.

Present on behalf of Surgery: Jane Foster Practice Manager.
Charlotte Practice Manager and Dr Datla.

Present on behalf of Patients: Susan Kavanagh, Michael Pollard, Lillian Sharp, Barry Sharp,

Apologies; Eileen Brunt, Julie Ellis and Sylvia Foulds

Minutes of last meeting held on 30 November 2022 were read and confirmed as correct.

Matters arising BS has agreed to update the notice board in the waiting area and possibly add some photographs of the walking group and an invitation to our patients to join us on the health walk.

The Care Coordinator was unavailable to come and speak to us about her role in the practice. It was suggested we try and arrange for her to come to the next meeting.

Survey 2023

It was suggested that we use the questionnaire for the survey that we used last time but asking patients to fill them in when they come to surgery. This method seems to have more success than sending them out by post Barry and Michael to sort out.

Leigh Primary Care Network. Lillian told us that we now have a Healthy Wigan Partnership which is part of the NHS Manchester Control. The HWP now buys all our services from Manchester NHS. We are still waiting to be told about the services we can expect. Leigh Infirmary Urgent Treatment Centre is still going ahead with the upgrade.

It was noted that the waiting list for non elective surgery was now over 78 weeks and anyone wanting to know how far down on the waiting list can access it through the web site.
(wwl while you wait. org uk)

Ask my GP Dr Datla explained. The work involved by the Surgery with our new system that was introduced by NHS England Each Doctor is assigned so many requests that arrive on any particular day and arrange the telephone call and appointments accordingly. The volume of work for each Doctor has increased and a lot of pressure has been put on them due to the shortage of GPs in our area. As we have only so much capacity for patients to see a doctor on each particular day. Dr Datla pointed out that for patients having difficulties accessing the Ask my GP system they can always ring Reception and ask For help.

Due to the shortage of GPs we are at the moment employing 2 locum gps

Treasurer Susan stated that we have £288 in our GP account and asked for suggestions.

Barry also pointed out that due to Covid and ill health we now need to recruit more PPG members into our group

Next Meeting Wednesday 29 March 2023.