

# New online support for unpaid carers



Working in partnership with Wigan Council effective immediately, Mobilise will provide residents in Wigan Council who are caring for someone access to comprehensive online support.

Residents will be able to:

- Discover an online network of people in similar situations
- Access free support from a dedicated carers coach
- Join online support sessions with others also caring
- Use simple online tools to help at each stage of their caring journey

**Find out more and sign-up:**

**<https://support.mobiliseonline.co.uk/wigan>**

**mobilise**



**Wigan Council**



## A bit about us

We're an online service led by carers, for carers. We provide free personalised guidance and coaching. Together our community's collective knowledge, wisdom and expertise empowers those that care to thrive.

scan me



## What we do

### Community

We find ways for us to connect with each other in a respectful and uplifting environment.

### Helpful and engaging articles for carers

We are constantly listening to the community, documenting our collective knowledge and publishing it via email and our website, for all to benefit from.

### Personal support

You can book a call with our Support Team, to discuss whatever is on your mind, seven days a week. Our team are available in the evenings and at weekends too.

### Mobilise App

Carers can also download the Mobilise App to connect with, and find support from our vibrant community of carers - 24/7.





## How to communicate this to residents in Wigan

As an entirely online service, we recommend that referrals and promotion of the Mobilise service should come from our website.

**Find out more and sign-up:**

**<https://support.mobiliseonline.co.uk/wigan>**

Great news! 🙌 We've partnered with award-winning service Mobilise to provide free online carer support in Wigan. If you're looking after a family member, friend or neighbour discover support available for you today.

Please tag us in your posts:

Instagram: mobilisecarers

Facebook: mobiliseonline

LinkedIn: mobiliseonline

*What a great resource. Why don't more carers know about this? Mobilise service is outstanding when it comes to keeping in touch with others in the same boat.*



## Mobilise tools and services

From time-to-time, you might find it useful to share some of the nifty tools and services we have created to make the lives of our community easier and better.

### Mobilise Hub

Join the Mobilise Hub to connect with thousands of fellow carers, where you can share wisdom, find support, and face challenges together.

<https://support.mobiliseonline.co.uk/register-for-the-mobilise-hub>

### Email course for carers

Looking after a family member, friend or neighbour in Wigan? Kick-start your support from Mobilise and sign-up to their free five-part email course, designed specifically to help carers like you in Wigan.

<https://www.mobiliseonline.co.uk/email-course>

### Mobilise one-to-one calls

Looking after someone in Wigan? We know how isolating it can get at times and the Mobilise Support Team are here to help. If you'd like a listening ear, book a free call 📞 with one of our carers coaches at a time that suits you.

<https://www.mobiliseonline.co.uk/individual-support>

### Carer's Allowance checker

Find out if you could be eligible over £3,991 a year for looking after a loved one. Use Mobilise's simple tool to check if you are eligible in under five minutes.

<https://www.mobiliseonline.co.uk/carer-s-allowance-short>